

How to Reset Your Username and/or Password as a Current User

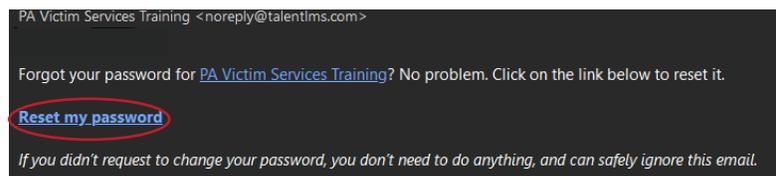
- Go to the main page of the PVST. The “Login” tab will prompt you to enter your username* and password associated with your account.

*The username will always be an email address.
NOTE: if your password is incorrectly entered 15 times, your account will be locked.

- Click the “Forgot your Password” link under the blue “Login” Button.

- Type in the email address associated with your account and click the blue “Send” button.
- You will receive an email from PA Victim Services Training (noreply@talentlms.com) to reset your password. This may take a few minutes. If you do not receive this email, make sure to double check your junk/spam folder just in case! Additionally, please verify that your email is entered correctly before submitting.

- Click on the “reset my password” link.



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Need additional help? Email PVSTSupport@psu.edu for assistance.

- A new tab will open where you can enter a new password into a text box.
Note: The system will not accept an old password as an updated password.

Reset password

Please enter a new password for your account

- Once you enter a new password, a green confirmation bar will appear on the PVST homepage noting that your password has been accepted:

Your password has been changed. Please use your new password to login from now on.

- You will then need to re-sign in with your new username and password.

You have successfully changed your password!

If you forget your username or email associated with the account, email PVSTsupport@psu.edu.